

Laura Hundley

From: Kelly Price [kelly@bbatlanta.com]
Sent: Wednesday, September 22, 2004 3:20 PM
To: Laura Hundley
Cc: Terry Michelitch
Subject: FW: Bonus payment

Laura, here is a copy of the correspondence between the IC Group (Lloyd's correspondent), Crump Ins. and myself a couple of weeks ago. Since then I have been in almost daily contact with Lisa Mak at the IC claims dept., who in turn has been in touch with their London broker following up on the fund transfer. As I explained London is notorious in their claim payment timeframes because of all the extra steps they have to go thru to collect the monies from each participating snydicate. I am trying to determine if was 9:00 EST or 9:00 PST, as the claims dept is in Vancouver.

Thanks again for your patience.

-----Original Message-----

From: rajan.r.shah@crumpins.com [mailto:rajan.r.shah@crumpins.com]
Sent: Thursday, September 02, 2004 11:14 AM
To: Kelly Price
Subject: RE: Bonus payment

Kelly,

We requested that should Lance win, that the claim be paid within 30 days. However, as we discussed, this can only be a request on our part as we are not the carrier. London says there policy form does not commit to timeframes on payment but I would hope it is soon. As I mentioned, I am following up. Everything has been approved as you can see from the email so hopefully the check should be coming soon.

As for Chubb, they told me it went out in today's overnight so it will be in austin tomm.

Regards,

Rajan Shah
Crump Ins.
214-265-6604 - Direct
214-691-5460 - Fax
Rajan.r.Shah@crumpins.com

"Kelly Price" <kelly@bbatlanta.com>

To <rajan.r.shah@crumpins.com>

cc

09/02/2004 09:59 AM

Subject RE: Bonus payment

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4/14/2005